

INFORMATION ON THE PROCESSING OF DATA PERSONAL

(artt. 13 e 14 Reg. UE 2016/679 e del D.lgs 196/2003 e smi)



Swiss
Patents

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CH 710 438
CH 711 092
CH 711 466
CH 712 905
CH 713 030
CH 715 793

European
Patents
EP 1 646 359
EP 2 561 858

25 patents
registered in 4
countries




67 trademarks
registered in 105
countries

Dear user,

below we provide you with some information that you need to bring to your knowledge, not only to comply with legal obligations, but also because transparency and fairness to interested parties is a fundamental part of our business.

This policy describes the methods of processing personal data of users who visit this website, accessible electronically at the following address **www.labosuisse.com**.

This information does not concern other sites, pages or online services accessible through hypertext links that may be published on the site but refer to resources outside this domain.

<p>Data Controller</p> 	<p>The Data Controller (the person who decides the purposes and methods of processing your personal data) is Labo International S.r.l.</p> <p>VAT ID 04656360288 Venue: Piazza Zanellato 5, 35131, Padova Phone: 049 8078172 E-mail: privacy@labosuisse.com</p> <p>For the management of the e-commerce channel, Labo International S.r.l. collaborates with Calicantus S.r.l. as joint controllers:</p> <p>VAT ID 03757590272 Venue: Via L. Mazzon n. 30, Quarto D'Altino (VE) Phone: 0422782890 E-mail: calicantussrl@dadapec.com</p> <p>Labo International S.r.l. and Calicantus S.r.l. have determined their respective responsibilities for compliance with the obligations under current legislation through an agreement. The essential content of the agreement is available by contacting each Data Controller.</p>
<p>DPO</p> 	<p>The Data Protection Officer (DPO) of Labo International S.r.l. can be contacted in writing to:</p> <p>E-mail: dpo@labosuisse.com PEC: dataprotectionofficer@pec.it</p> <p>The Data Protection Officer (DPO) of Calicantus S.r.l. contacted in writing to:</p> <p>E-mail: nicola.ghinello@dpo-rpd.com</p>
<p>Categories of Data</p> 	<ul style="list-style-type: none"> - Data related to the provision of an electronic communication service: traffic data, internet browsing data, IP addresses or domain names of computers used by users connecting to the site; time of request; method used to submit the request to the server; numeric code indicating the status of the response given by the server (good end, error, etc.); other parameters related to the operating system and browser used by the user - Personal data, contact data, address data, data relating to purchases or use of services, payment data, data concerning health



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	- Any other data that may be voluntarily provided by the user to the Data Controller
Data Source 	Personal data are collected from the data subject during navigation (see also table of cookies), during the registration on the site or the conclusion of orders or through the communications sent by the data subject himself and/or from publicly accessible sources such as social networks or websites.
Provision 	For the purposes described, the provision of your data is a necessary, in case of failure to provide the needed data, it may not be possible to perform the processing.

Processing activities under exclusive control of Labo International S.r.l.

Purpose 	Legal Basis 	Conservation *
Allow full use of website features	Pre-contractual or contractual measures (performing the service or service required)	See cookie banner directions
Enable website analysis and optimization to ensure usability	Consent of the data subject**	See cookie banner directions
Show third-party content related to social media (e.g., YouTube and Facebook)	Consent of the data subject**	See cookie banner directions
Display third-party advertisements based on your interests	Consent of the data subject**	See cookie banner directions
Promotional activities; Offer of goods and services;	Performance of the contract or pre-contractual measures; Legitimate interest of the Data Controller to promote its activities;	10 years from the year of competence
Marketing (market analysis and surveys); Sending of informative and/or advertising material also by telephone or internet;	Consent of the data subject**	Until the withdrawal of consent and then for 10 years from the year of revocation
Personalise commercial communications/newsletters based on your interests	Consent of the data subject**	Until the withdrawal of consent and then for 10 years from the year of revocation
Advertise the activities and services of the Owner	Consent of the data subject**	Up to 10 years from the year of withdrawal of consent



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through the management of reviews	Legitimate interest of the Data Controller to promote its activities	
Follow up the data subject's requests and manage pre-contractual or contractual obligations	Execution of the contract or pre-contractual measures; For any special categories of data: Consent of the data subject **	10 years from the year of request
Network and IT systems management and maintenance	Legitimate interest of the Data Controller; Fulfilment of a legal obligation (limited to the provisions of the legislation on system administrators)	10 years from the year of termination of the contractual relationship for accounts, passwords and user names; 13 months with regard to compliance with system administrators;
Prevent and/or detect any abuse and defend the rights and interests of the owner	Legitimate interest of the Data Controller to protect its rights and interests in court or in the preparatory stages to its possible establishment	10 years from the year of completion of the purposes to which the defense of the interests and rights of the Data Controller refers

Processing activities under joint control of Labo International S.r.l. and Calicantus S.r.l.

Purpose 	Legal basis 	Conservation* 
Allow the registration and authentication of the user and the use of the services reserved for registered users	Execution of the contract or pre-contractual measures	10 years from the year of the account closure request
Order fulfilment; Payment management	Execution of the contract or pre-contractual measures	10 years from the year of the account closure request
Freight forwarding	Execution of the contract or pre-contractual measures	10 years from the year of the account closure request
To allow the exercise of the right of guarantee	Fulfilment of a legal obligation Execution of the contract or pre-contractual measures For any special categories of data: Consent of the data subject **	10 years from the year of exercise of the right



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Follow up the requests of the data subject and manage pre-contractual or contractual obligations relating to the e-commerce channel	Execution of the contract or pre-contractual measures; For any special categories of data: Consent of the data subject **	10 years from the year of request
Customer management; Detection of the degree of customer satisfaction; Technical assistance to customers;	Execution of the contract or pre-contractual measures	10 years from the year of termination of the last contract
Check the quality of the service	Pursuit of the Data Controller's legitimate interest in verifying compliance with internal procedures	10 years from the year of termination of the contract
E-commerce management	Pursuit of the Data Controller's legitimate interest in executing contracts with commercial partners	10 years from the year of termination of the contract with commercial partners

Processing activities under exclusive control of Calicantus S.r.l.

Purpose 	Legal Basis 	Conservation* 
Keeping of accounting records; Tax compliance	Fulfilment of a legal obligation	10 years from the year of competence
Prevent and / or detect any abuses and defend the rights and interests of the owner	Pursuit of the Data Controller's legitimate interest in protecting its rights and interests in court or in the stages leading to its eventual establishment	10 years from the year of completion of the purposes to which the defence of the interests and rights of the Data Controller refers

* In addition to the time required for the statute of limitations to accrue in relation to mutual rights and the retention time of backups.

** If you do not provide consent, personal data will not be processed for specific purposes. The consent can be revoked at any time, by contacting the owner at the contact details indicated above or through the cookie banner.

Data Communication 	Personal data will not be spread and will be communicated, for the stated purposes, exclusively to subjects who carry out activities on behalf of the Data Controller, duly appointed data controllers. On request, personal data may be disclosed to public authorities.
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<p>Data Transfer outside the EU</p> 	<p>Although the owner undertakes to choose services that minimise the processing of users' personal data, the processing of personal data for the purposes that involves the use of cookies and other tracking tools could involve the transfer of some data, only indirectly identifying the data subject, in countries that are located outside the territory of the EU or the European Economic Area (EEA), in particular towards the United States where the data subject may not enjoy similar rights and protections as in the territory of the European Union. The data subject, therefore, by giving consent to tracking through cookies, for statistical and advertising analysis purposes, even by profiling, consents that his/her data may be potentially processed outside the EU/EEA.</p> <p>For the other purposes described above, personal data will not be transferred to countries outside the EU or the European Economic Area. If this becomes necessary, the transfer will take place only in the presence of adequate guarantees in compliance with current legislation.</p>
<p>Right of the interest party</p> 	<p>The data subject has the right, according to the provisions of art. 15 and following of EU Reg. 2016/679 to request the Data Controller to access his/her personal data, as well as their rectification and erasure. The data subject also has the right to request data portability, restriction of processing or to object to it. For processing based on consent, the data subject has the right to withdraw their consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal. The data subject also has the right to view the essential contents of the joint controlling agreement. To exercise their rights or to request additional information, the data subject can contact each Data Controller using the contact information above.</p>
<p>Guarantor Complaint</p> 	<p>The data subject can also lodge a complaint with the Guarantor Authority for the protection of personal data, based in Piazza Venezia 11, 00187 - Rome - protocol@pec.gdpr.it</p>
<p>Use of the site by minors</p>	<p>Our website is aimed at a general public and does not offer any service dedicated to minors. If we become aware of the personal data of a person under the age prescribed for the direct offer of information society services, or in any case under the age of 14, provided by him without the authorization of the holders of parental responsibility, we will delete such information immediately.</p>
<p>Information update</p>	<p>The Controller reserves the right to make changes to this privacy policy at any time, notifying Users on this page. Users are therefore invited to consult this page often, taking as a reference the date of the last update indicated at the bottom.</p>

Last Update 08/09/2022



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Cookie

Web cookies can be defined as small text strings that the sites visited by the user send to his terminal (typically the browser), where they are stored before being re-transmitted to the same sites at the next visit by the same user. The site contains cookies and / or other similar IT tools listed below. You can accept, reject or change your preferences regarding the installation of cookies through the appropriate banner / icon that appears on the homepage or through the preferences of the browser used. By modifying the parameters relating to cookies, limitations may occur in the visualization or functions offered by this site.

The complete list of cookies in use is available in the cookie banner and in the pop-up available on each page of the website.